



**Listening, learning, changing**  
**Mā Whakarongo me Ako ka huri te tai**  
Crown Response to the Abuse in Care Inquiry

# **Crown Response to the Abuse in Care Inquiry: Pānui / newsletter**



**February 2022**



## About this pānui / newsletter



This Easy Read pānui is from the **Crown Response Unit**.



The **Crown Response Unit** is a group of government officials that looks after the:

- contact between the Government and the Royal Commission of Inquiry – Abuse in Care
- Government **response** to what the Royal Commission finds out.



The **response** is what the Government will do because of what the Royal Commission finds out.



This pānui is from February 2023.

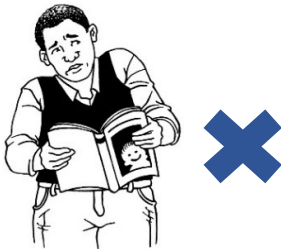
You can find more pānui / newsletters from other months at this **website:**



**[www.abuseinquiryresponse.govt.nz/mo-matou-about-us/karere-news/](http://www.abuseinquiryresponse.govt.nz/mo-matou-about-us/karere-news/)**



Some of the information in this pānui may upset people when they are reading it.



This information is not meant to upset anyone.



If you do not feel safe right now call the police on **111**.



If you are worried or concerned after reading this you can talk about it with:

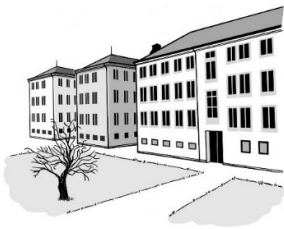
- your family / friends
- your support workers.



# What is the Royal Commission of Inquiry into Abuse in Care?



The **Royal Commission of Inquiry into Abuse in Care** is looking into abuse that happened to people **in care**.



In this document being **in care** means that the Government or a **faith-based institution** were in charge of your care.

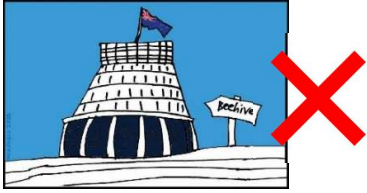


**Faith-based institutions** are run by religious groups like churches.



## Abuse can be:

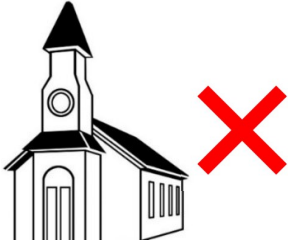
- **physical** – a person kicking or hitting you
- **sexual** – when someone does sexual things to you that you do not want them to like:
  - touching your body or private parts
  - kissing you
  - making you have sex with them – this is called rape
- **emotional** – yelling or saying things to you that are not nice
- **neglect** – not giving you the things or care you need.



The Royal Commission is **not** part of the Government.



The Government cannot tell the Royal Commission what to do.



The Royal Commission is not part of any faith-based organisations like churches.



The Royal Commission calls people who have been through abuse in care **survivors**.

# Update on Redress Groups



**Redress** means someone:

- agrees that something bad has happened
- does something to try to:
  - put things right
  - make up for any harm that has been done.

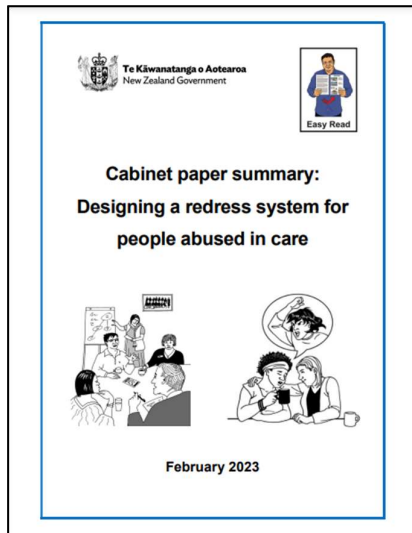
Redress can be things like:

- saying sorry
- giving money as a way of saying sorry
- giving other kinds of support like counselling.





The Crown Response Unit is putting together some groups to work out the best ways of doing redress.



There is an Easy Read document with more information about this called:

**Cabinet paper summary:  
Designing a redress system for  
people abused in care.**



You can find this document at this website:

**[www.abuseinquiryresponse.govt.nz/  
mo-matou-about-us/alternate-  
formats](http://www.abuseinquiryresponse.govt.nz/mo-matou-about-us/alternate-formats)**



A group of people called a **panel** is thinking about who should be in the groups.

The people who are on the panel are:



- Tu Chapman



- Gary Williams



- Rahui Papa



- Amanda Hill.



The panel has thought about everyone who was **nominated**.



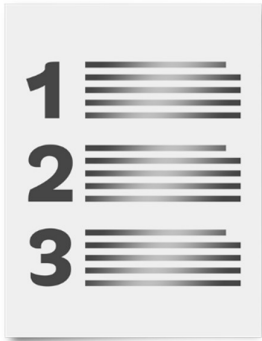
**Nominated** is when someone tells the panel a person would be good in 1 of the groups.



The panel want to say thank you to everyone who nominated someone.



There were lots of really good nominations.



The panel have made a **shortlist** of people.

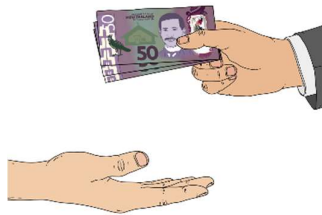
A **shortlist** is a list of people who the panel think are the best fit for the groups.



The people who will be in the groups will be decided from the shortlist.

The people who are not on the shortlist have been told this.

# Rapid Payments



**Rapid Payments** is money that is given to survivors more quickly as part of redress.



The Ministry of Social Development has been offering Rapid Payments to survivors who are:

- seventy years old or older
- seriously ill.



The Ministry of Social Development says that survivors who have chosen Rapid Payments think they work well.



The Ministry of Social Development are now starting to offer Rapid Payments to survivors who have been waiting the longest.



You can find more information about Rapid Payments at this **website link**:

**<https://tinyurl.com/muxyufz9>**

The information is **not** in Easy Read.



You can also phone the Ministry of Social Development on:

**0800 631 127**



This phone call will not cost you any money.



**Deaf**

You can also use the New Zealand Relay Service to call the Ministry of Social Development if you are:

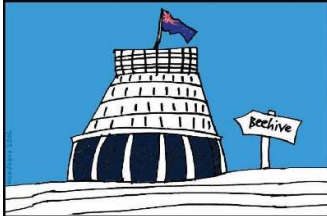
- Deaf / hearing impaired
- deafblind
- find it hard to speak.



You can find more information about the New Zealand Relay Service at their website:

**<https://www.nzrelay.co.nz>**

# National Apology update



The Crown Response Unit is working with the Government on what a **National Apology** will be like.



**National** means for the whole country.



An **apology** is when you say sorry.



The Crown Response Unit met with some survivors last year to ask them what they thought about what a National Apology would be like.





We will give more information on this  
as more work is done.

# Listening service



The **Listening Service** is a way survivors can share:

- how they were abused
- how being abused has affected them.



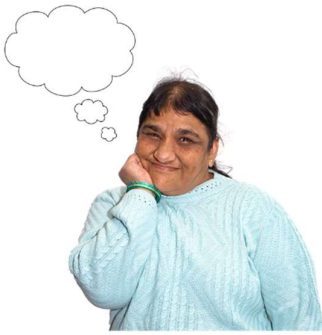
The Listening Service is part of the Royal Commission.



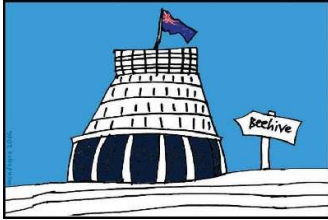
The Royal Commission will close down in the middle of 2023.



This is before the new redress system will start.



The Crown Response Unit is looking at a new listening service.



We have told the government we think this should happen.

## Access to records for survivors



Many survivors have problems getting **records** of their time in care.

**Records** are things that were written or stored about people in care.



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The Crown Response Unit has been working on making it easier for survivors to get their records.

# Appointments



This part of the newsletter is about new people who are doing important jobs.



Isaac Carlson is the new Director of the Crown Response to the Abuse in Care Royal Commission of Inquiry.

This means Isaac is in charge of the CRU.



Te Kaporeihana Āwhina Hunga Whara

Isaac used to work at ACC.



Isaac is from the Ngāti Kahungunu and Rangitāne iwi.



The Minister for the Public Service is the person in the government responsible for the CRU.

The new Minister for the Public Service is Andrew Little.

## Where to find more information



If you want to contact CRU about the new redress system you can:

**Email:**

**[contact@abuseinquiryresponse.govt.nz](mailto:contact@abuseinquiryresponse.govt.nz)**



**Phone:**

**04 815 6327**



You can find more information about the CRU at:

**[www.abuseinquiryresponse.govt.nz](http://www.abuseinquiryresponse.govt.nz)**



You can also find information about the Royal Commission of Inquiry into Abuse in Care on their website:

**[www.abuseincare.org.nz](http://www.abuseincare.org.nz)**





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This information has been written by the Crown Response Unit.



**Make it Easy**  
 Kia Māmā Mai

It has been translated into Easy Read by the Make it Easy Kia Māmā Mai service of People First New Zealand Ngā Tāngata Tuatahi.

**People First NZ**  
 Ngā Tāngata Tuatahi



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