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**Listening, learning, changing**  
**Mā Whakarongo me Ako ka huri te tai**  
Crown Response to the Abuse in Care Inquiry

# Pānui:

## 3 July 2023

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# Pānui: 3 July 2023

Kia ora koutou,

This pānui newsletter is about how you can contact the Survivor Experiences Service.

## How to contact the Survivor Experiences Service

The Survivor Experiences Service is now available for people who were abused in state, faith-based, or other forms of care, as well as for a survivor's whānau.

Survivors and whānau can contact the Survivor Experiences Service to organise a time and place for them to share their experiences:

- call 0800 456 090
- email [contact@survivorexperiences.govt.nz](mailto:contact@survivorexperiences.govt.nz)
- text 8328.

Visit [www.survivorexperiences.govt.nz](http://www.survivorexperiences.govt.nz) for more information:

## Background

The Survivor Experiences Service is the Government's response to the Royal Commission's recommendation to provide a service where survivors could share their experiences of abuse in care.

The Survivor Experiences Service is hosted by Te Tari Taiwhenua Department of Internal Affairs and will be guided by an independent Board to provide a safe, supportive, confidential place for survivors of abuse in care, and their whānau, to share their experiences.

We will issue another pānui about the Board once it has been confirmed.

The service will run until a new, permanent redress system is in place.

If you have any questions about this pānui please email: [contact@abuseinquiryresponse.govt.nz](mailto:contact@abuseinquiryresponse.govt.nz)

Ngā mihi nui, Crown Response Unit

**End of Pānui July 3 2023**